

Add a Weight Scale

help.grandcare.com → technical help → add a weight scale

About the Device

The system supports one type of weight scale: A&D Medical brand UC-321PBT Precision Scale. It communicates via Bluetooth, and requires a Bluetooth transceiver.

Adding the Device

In order for the device to send readings to the system, it must be configured on the system.

- Log in to the Online Care Portal
- Open the Care Menu
- Open the Wellness module
- Click the "Add New Device" button
- Give the device a descriptive name
- Select the proper device (BT - A&D UC321PBT Scale)
- Click the "Next" button
- Enter the device Serial Number (found on a sticker on the bottom of the device)
- Enter the device Bluetooth ID (10-digit number found on a sticker on the bottom of the device, e.g. 00A0960D7944)
- Click the "Finish" button



Assigning the Device

In order for readings to be assigned to the appropriate loved one, even when there is only one loved one, the device must be assigned.

- Log in to the Online Care Portal
- Open the Care Menu
- Open the Wellness module
- Click the "Options" button
- Click the "Assign Devices" button
- Select the Weight Scale, then click the "Next" button
- Select all of the loved ones who will use this device, then click the "Done" button
- Click the "OK" button

Troubleshooting

- Make sure you have attached and configured the Bluetooth antenna correctly
- Make sure you have entered the device Serial Number and Bluetooth ID correctly
- Make sure that this weight scale is not configured on any other systems within Bluetooth range

00-01-OUM-0030 Rev A (copy)